

LEATSIDE HEALTH CENTRE PATIENT PARTICIPATION GROUP

Minutes of meeting held on Tuesday 18th March 2025 at Leatside Health Centre

MEMBERS PRESENT

Bob Lamberton	Chairman
Maggie Harris	Treasurer
Rosemary Musgrave	Secretary
Angela Pearce	
Iain Norman	
Amanda Norman	
Ruth Major	
Len Cunningham	
Sue Solway	
Kay Gillow	

HEALTH CENTRE REPRESENTATIVES PRESENT

Fergus Barry	Practice partner
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1. APOLOGIES

Caroline Pugh
Dika Jewell
Kippy Jewell

2. MINUTES OF PREVIOUS MEETING

It was pointed out that the date of Murdoch Day was missing from the list of future events. Murdoch day on 7th June was added to the minutes and they were then agreed as an accurate report of the previous meeting and were signed by the Chairman. (proposed by Maggie and seconded by Iain)

3. ACTION POINTS REVIEW

Contact with other PPGs:

Iain has spoken to Jenny Doble from St Agnes PPG. They meet every 2-3 months The next meeting is 2nd April in the afternoon. Jenny will ask her members if they are happy to invite representatives of our PPG to attend the next meeting, which we assume will be in June or July.

Send a letter of thanks to Rosemary Horne, telling her how much her paintings have raised to date.

This has been done

Caroline to tell us what equipment the surgery would like us to donate and tell the family who bequeathed money on behalf of relative what it has been spent on.

Maggie said that the account balance is £1768.70. Caroline was not present at the meeting but Fergus said that the clinical staff were discussing what would be most appreciated. Large Blood Pressure monitor cuffs were needed and it was felt that some money could be spent on improving the surgery waiting area to make it a more pleasant environment for patients. Plants or artificial flower arrangements are being considered. Angie said that she'd be happy to research artificial flowers.

Bob to liaise with Caroline and update the PPG leaflet to include DNA figures.

This is ongoing

Invite a Redruth Memory café representative to come to a meeting and provide a poster to put on the notice board

Maggie has tried unsuccessfully to contact Sue Phillips, the Memory Café representative. She will send her another message

Maggie to add Dipik and Kippy to the Whattsapp walking group thread and to check that all other members of the thread want to stay included

Dipik and Kippy have been added to the group. Maggie hasn't yet been able to contact members to see if they want to stay on the group thread

Bob to send a copy of the Feedback report to PPG members.

This has been done

Bob to send details of the NHS 10-year plan engagement and Winter of Wellbeing events The PPG should be represented at these events and provide feedback at the next meeting.

This has been done

Sue and Caroline try to sort out the Facebook page administration

This is ongoing. There is still no administrator of the Facebook page although it can be used and items added.

4. NEW MEMBER

A warm welcome was given to Kay Gillow, a new member of the PPG

5. FEEDBACK FROM THE NHS 10-YEAR PLAN ENGAGEMENT AND WINTER OF WELLBEING EVENTS

Maggie attended the seminar and Angie and Ruth attended the drop in event in Redruth.

Maggie kindly forwarded the slides from her event for our perusal. She explained that the plan is to make everything more accessible at a local level, to encourage people to look after, and to take responsibility for, their own health.

Angie and Ruth agreed with Maggie that the events were not well advertised.

They said that the local event consisted of stands advertising different aspects of wellbeing, with a wealth of information, but unfortunately there weren't that many visitors to the event

We talked about the possibility of using some of these stands at the vaccination days later in the year, with a different focus depending on the vaccination cohort. On the third, chronic disease, vaccination day the emphasis could be on chronic diseases, Spencer could perhaps set up a diabetes stall for example. On the age- related vaccination days Age Concern and the Memory café could be promoted. Further discussion with Caroline is needed

6. MURDOCH DAY STALL AND FUTURE DATES

It was agreed to run a stall on Murdoch Day on 7th June. This will follow the same format which has been very successful previously. Bob will send round rota requests nearer the time

Ruth told us that charity stalls now have to pay £15 for a pitch, although this might change as a result of the forthcoming Town Council elections. Stalls throughout Fore Street might be stopped for health and safety reasons, but this has been unpopular so might change. Our stall is usually on Market Way or inside the Market building so we haven't been affected. It was agreed that the PPG was happy to pay the £15 fee and that a pitch would be booked.

Rosemary Horne's pictures sell really well and the stock level of these will be checked before the next meeting

Dates for Future community events are:

Murdoch Day 7th June

Redruth Fun Day 30th August

Redruth Pasty Festival 20th September

Redruth in Lights 29th November

7. COMMUNICATIONS UPDATE

Fergus told us about a new system that some of the GPs are using in their consultations. HEIDI.

This is an AI application that listens to the consultation and makes notes immediately. Angie knew of someone who had been invited to use this at her consultation. It enabled a true face to face contact with the GP which the patient found very beneficial.

Fergus explained that the notes still had to be checked and amended to include body language and nuances but agreed that AI could save time and enhance the patient experience.

This is a very new concept, the application is free at the moment although not used by all the GPs, but an interesting development.

We discussed with Fergus the possibility of upgrading Klinik to add a box at the end of the form "What are your expectations" Members knew of other surgeries where this was available and well used. Fergus will talk to Will about this

8. THE WALKING GROUP

It was agreed to change the name of the walking group to The Easy Strollers, and to advertise it as a means to Walk and Talk, Gentle Exercise For All. Posters should be made to advertise the group which can be put on the notice board and distributed at the PPG events

The Easy Strollers should also be advertised on Facebook, including pictures of previous walks.

The walks have always taken place on a Friday, but the day can be change to suit the walkers.

The next walk will be Friday 11th April at 9.30, probably Carn Marth

9. VOLUNTEERS FOR CARERS' AND VETERANS' CHAMPIONS

The search for volunteers is ongoing. Maggie has passed on details to Moira of the two people who showed interest in the veteran's post. A meeting with Moira unfortunately was cancelled and still hasn't happened.

Ruth went to a meeting of veterans held in Redruth library. Somebody was interested in the post and was asked to contact the surgery

Bob will contact Caroline to see what progress has been made

10. DATES OF FUTURE MEETINGS

Fergus said that Tuesday evenings are preferable. All the partners are in the surgery on Tuesdays and it is easier for one of them to attend the meeting

All meetings are now in the Main building and begin at 6pm.

Tuesday 20th May and AGM

Tuesday 15th July

Tuesday 16th September

MEETING CLOSED AT 19.45

ACTION POINTS

1. Contact with other PPGs by Iain – Invite a St Agnes PPG representative to a future meeting and vice versa – Was our visit to St Agnes PPG approved at their meeting in April?
2. Caroline to tell us what equipment the surgery would like us to donate and tell the family who bequeathed money on behalf of relative what it has been spent on
3. Bob to liaise with Caroline and update the PPG leaflet to include DNA figures
4. Invite a Redruth Memory café representative to come to a meeting and provide a poster to put on the notice board. Maggie will try to contact Sue Phillips again
5. Maggie to check that all members of the walking group thread want to stay included
6. Discussion with Caroline about the possibility and benefit of having information stands, promoting health and wellbeing, available on the vaccination days
7. Sue and Caroline try to sort out the Facebook page administration. Add to the Facebook content to include asking for donations for raffle and promotion of the walking group including pictures of previous walks
8. Murdoch Day: Check the rota is in place and that we have enough paintings to sell
9. Caroline to discuss with Will the possibility of amending Klinik to include a “What are your expectations” box at the end
10. Bob to contact Caroline to see if there has been any progress in the recruitment of Veterans’ and Carers’ champions

